



**MIRAGE
WINDOWS**

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Operating Instructions

Casement and Awning Windows

- Turn operator handle clockwise to open window.
- Turn operator handle counter-clockwise to close window. Make sure you feel resistance on the handle. DO NOT keep turning handle after you feel resistance to avoid damaging operating hardware.
- Press down on lock, so that the lock will pull the sash in to the frame. Make sure the sash is pulled in tightly to the frame.
- Do not force the handle, as that will damage the operating hardware.
- Before opening the window, make sure the locks are in the open position.
- For multipoint locking, press down on the lever to place it into the locked position.

Single Sliders and Double Sliders

- To ensure proper functionality, the tracks must be clean of dirt and debris.
- To ensure rollers are clean, lift out the sash (single slider) or tilt the sash (double slider) to view rollers.
- IMPORTANT FOR DOUBLE SLIDER - Before tilting sash, please slide sash by 1 inch, past the side frames to prevent damage.
- Ensure the exterior drainage holes are clear of dirt and debris.
- To open, unlock lock and pull sash until window is open.
- To close, push sash into frame until it is tightly fitted.

Single Hung and Double Hung

- Bottom sill must be kept clean.
- Raise sash 1 inch from the bottom edge of the window. Tilt inward to clean. This prevents damage to frame.
- Ensure the exterior drainage holes are clear of dirt and debris.
- To open, unlock lock and push sash upward until window is open.
- To close, pull sash downward until window is tightly fitted into frame.

DISCLAIMER: Mirage Windows Inc. is not liable for an damage that you may cause while operating the product. It is recommended that all products are handled with care. Do not use force on products, as it may cause product to not function properly.